



THE REGIONAL MUNICIPALITY OF NIAGARA
COUNCIL WEEKLY CORRESPONDENCE DISTRIBUTION

INDEX

Friday, May 22, 2026

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AMO Watchfile May 21, 2026

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Memorandum

CWCD 2026-107

Subject: Summary of Active Bid Solicitations

Date: Friday, May 22, 2026

To: Regional Council

From: Bart Menage, Director, Procurement Services

Please be advised that the Bid Solicitations included in Appendix 1 are currently active.

As per the Procurement By-law 2025-57, section 19. Reporting, item 19.1 The Director, Procurement Services shall:

(a) report to Council on a weekly basis via Councillor Weekly Correspondence Distribution:

(i) a summary of active Bid Solicitations.

Respectfully submitted and signed by

Bart Menage
Director, Procurement Services

Appendices

Appendix 1 Summary of Active Bid Solicitations

Bid Number	Name	Closing Date
2026-T-43	Overhead Doors, Gates, and Arms Preventative and On Demand Maintenance and Repair Services	May 21, 2026
2026-T-78	2026 Networking Initiative	May 25, 2026
2026-RFP-26	HVAC Preventative Maintenance, Demand Maintenance and Emergency Services	May 27, 2026
2026-RFP-32	Project: Vision Zero Road Safety Strategic Plan-Education Campaign	May 27, 2026
2026-T-37	Domestic Hot Water Boilers and Hydronic Boilers - Replacement and Upgrades- Niagara Region Long Term Care	May 27, 2026
2026-T-73	St. Catharines Train Station - Phase II	May 28, 2026
2026-RFSQ-55	Sewage Pumping Station and Forcemain Upgrades	May 29, 2026
2026-T-20	Stevensville-Douglastown Lagoon System Upgrades – Water Service	May 29, 2026
2026-T-76	Stanley Avenue Bridge Utility Works, in the City of Niagara Falls	June 01, 2026
2026-RFP-7	Road & Weather Information System (RWIS) and Operation Maintenance Services	June 02, 2026
2025-T-223	Regional Road 55 (Niagara Stone Road) Reconstruction From 230m NE of Line 1 to East/West Line Town of Niagara-on-the-Lake	June 03, 2026
2026-T-67	160 East Main St Landscaping Upgrades	June 03, 2026
2026-T-50	Roads Resurfacing Program - 2026 Part 1 - Region Wide - Multi-year	June 04, 2026
2026-RFSQ-49	Tow Rotation List for Niagara Region / Niagara Regional Police Service (NRPS)	June 05, 2026
2026-T-56	Roads Resurfacing 2026 Part 2 - Multi Year	June 08, 2026
2026-T-59	Construction of Two (2) Pedestrian Crossovers (PXOs) in the City of Welland	June 08, 2026
2026-T-80	2026 Annual Asphalt Patching Program Various Locations	June 08, 2026
2026-T-82	Avaya Phone License and System Support Agreement	June 08, 2026

Bid Number	Name	Closing Date
2025-T-43	Proposed Thorold West Flume	June 10, 2026
2026-RFP-3	Remote Patient Monitoring Program and Provisional Complementary Software Solution for Niagara Emergency Medical Services - Community Paramedicine Program	June 10, 2026
2026-T-57	2026 Roads Resurfacing Program - Part 3 - Multi-year	June 10, 2026
2026-RFP-62	Feasibility Study for the Preliminary Treatment Upgrades at the Niagara Falls Wastewater Treatment Plant	June 11, 2026
2026-RFP-63	DeCew Falls Water Treatment Plant No. 2 Condition Assessment	June 11, 2026
2026-T-64	Consulting Services – Structural Analysis and Demolition of Regional Road 512 (74 Main Street West) in the Town of Grimsby	June 11, 2026
2026-RFP-72	Baker Road WWTP Secondary Digester Upgrade	June 12, 2026
2026-RFP-54	Landscaping, Grubbing, Tree and Shrub Trimming/Removal, Hardscaping, Mulching and Flowerbed Maintenance at the Niagara Region Water and Wastewater Locations	June 15, 2026
2026-T-5	16 Mile Creek Bridge Rehabilitation on Regional Road 39 (North Service Road) in the Town of Lincoln	June 15, 2026
2026-T-71	2026 Pavement Preservation Program - Multi-year	June 15, 2026
2026-T-83	2026 Roads Resurfacing Program - Part 4	June 16, 2026
2026-T-66	Supply and Delivery of OEM Cummins Engine Parts and Filters	June 17, 2026

Memorandum

CWCD 2026-108

Subject: Niagara Region 2025 Stormwater Performance Management Annual Report

Date: Friday, May 22, 2026

To: Regional Council

From: Sabrina Mills, Manager of Operations Programs and Performance,
Transportation Operations

The purpose of this memorandum is to inform Regional Council that the Region's Stormwater Management Annual Performance Report will be made available to the public on the Region's website and will be submitted to the Director of the Ministry of Environment Conservation & Parks (MECP) for the Region's stormwater network in accordance with the 2023 Consolidated Linear Infrastructure Environmental Approval (CLI-ECA).

The Region's stormwater system collects runoff from Regional Roads and directs it to natural receiving waters such as streams, rivers, and lakes or to the local municipal stormwater system. The Region maintains, builds, and improves existing storm sewer systems with Regional Road projects and activities.

For context, the local municipal stormwater system collects stormwater from all lands, development, and hard surfaces before being received to natural waters such as streams, rivers and lakes. The local municipalities own and operate the majority of storm sewers and stormwater management facilities (SWMF), as well as assuming new storm sewers and SWMF from subdivisions. Local municipalities manage and accommodate external drainage areas beyond roads, including Municipal Drains, overall grading plans for subdivisions, and individual lot grading plans.

The Region's stormwater network consists of 108 km of storm sewers located largely in urban areas throughout the local municipalities on Regional Roads. To reduce environmental impacts, the Region also owns and maintains nineteen (19) treatment units used to remove silt and oils from the stormwater, two (2) storm ponds and two (2) underground storage systems to reduce storm flows and erosion. In 2023, the Niagara Region was issued a CLI-ECA from the MECP for the Region's stormwater network.

A municipal CLI-ECA is a single approval for all components of a municipal stormwater management system that authorizes municipalities to make changes to the system, provided requirements in the CLI-ECA are met. This is an important authorization because it allows the Region to approve and proceed with construction of stormwater systems without delay from the MECP for approval, and to be aware of and monitor the impacts the stormwater system has on the environment.

One of the conditions of the CLI-ECA is to submit an Annual Report to the Director of the MECP and make it available to the public on the Region's website.

The Stormwater Management Annual Performance Report for 2025 is attached as Appendix 1.

Respectfully submitted and signed by

Jake McGowan
Operation Technologist, Transportation

Sabrina Mills. C.E.T.
Manager of Operations Programs and Performance, Transportation

Appendices

Appendix 1 Stormwater Management Annual Performance Report for 2025

Niagara Region 2025 Stormwater Management Annual Performance Report

CLI-ECA License No. 007-S701 Issue No. 2

April 30, 2026



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1.0 Purpose of Annual Performance Reporting

On April 4, 2023, the Niagara Region (the Region) was issued a Consolidated Linear Infrastructure-Environmental Compliance Approval (CLI-ECA) for the storm sewer system that is owned and operated by The Regional Municipality of Niagara. A request to amend the license is still pending approval from the Ministry of the Environment, Conservation and Parks (MECP) which includes an update to the Tables B2 & B3, some minor changes to approval requirements and extensions for various deliverables.

Similar to the Region's Drinking Water License, this license gives the Region the ability to alter, extend or modify a storm sewer system without requiring individual approval from the (MECP) or through the previous transfer review program administered by the Region for each project. This approval is subject to various restrictions and requirements which are contained in the license.

An annual report is one of the requirements to be submitted to the MECP by April 30 of each year, for the previous calendar year and is to be made available to the public by June 1 on the Region's Website.

The annual report is required to address specific criteria related to operational performance, environmental impacts and identified alterations to the system which are listed in schedule E section 5.2 of the Region's license.

One of the conditions of the CLI-ECA license is to monitor the water quality. The monitoring requirements are not required until two-years after the guidelines are established by the MECP. The draft and final versions of these guidelines have not been provided to date, and therefore the sections of the annual report related to the monitoring data are not included at this time.

2.0 Stormwater Management System Description

The Region has multiple stormwater management systems that convey stormwater run-off from regional roads and area lands. These systems are typically located in urban areas. A stormwater management system typically contains a series of storm mains with inline maintenance hole accesses and roadside catch basins with leads connected to the mains. Recently the installation of manufactured treatment devices are required to be installed by the MECP to remove oil and silt from the stormwater before out-letting into the natural environment to reduce impacts to the environment. Where determined necessary, oversized pipes are utilized to retain the additional volume of water created by the increased road surface area and slowly outlet the water to prevent erosion and damage to the natural environment. The Region currently owns two stormwater management ponds which are designed and used to reduce flow and remove contaminants and silt from the natural environment. The Region owns and maintains one pumping station which is used in low lying areas that cannot drain into a sufficient outlet via gravity. These pumps are required to be serviced and maintained regularly to prevent flooding and damage to the area.

Currently, the Region's stormwater management system as defined by the CLI-ECA license consists of the following:

- 108.243 km of storm pipe
- 19 Oil & Grit separators (three new in 2025)
- 1 Super Pipe
- 1 Infiltration storage system
- 2 Stormwater Management Ponds
- 1 Pumping Station

The storm system also includes:

- 6327 inlets (catch basins and ditch inlets)
- 2458 maintenance holes

3.0 Stormwater Management System Summary

The information reported below is a summary of the current conditions of the stormwater system based on data in the Region's computerized maintenance management system (CMMS) and additional in-field observations from out supervisory and field staff members. The data required to be reported on in the CLI-ECA license are listed in schedule E section 5.2.

5.2.2 Includes a summary of all monitoring data along with an interpretation of the data and an overview of the condition and operational performance of the Authorized System and any Adverse Effects on the Natural Environment.

5.2.3 Includes a summary and interpretation of environmental trends based on all monitoring information and data for the previous five (5) years.

5.2.4 Includes a summary of any operating problems encountered and corrective actions taken.

5.2.5 Includes a summary of all inspections, maintenance, and repairs carried out on any major structure, equipment, apparatus, mechanism, or thing forming part of the Authorized System.

5.2.6 Includes a summary of the calibration and maintenance carried out on all monitoring equipment.

5.2.7 Includes a summary of any complaints related to the Sewage Works received during the reporting period and any steps taken to address the complaints.

5.2.8 Includes a summary of all Alterations to the Authorized System within the reporting period that are authorized by this Approval including a list of Alterations that pose a Significant Drinking Water Threat.

5.2.9 Includes a summary of all spills or abnormal discharge events.

5.2.10 Includes a summary of actions taken, including timelines, to improve or correct performance of any aspect of the Authorized System; and

5.2.11 Includes a summary of the status of actions for the previous reporting year.

3.1 Monitoring Data

The Stormwater CLI ECA Section 4.0 requires the Region to implement a Monitoring Plan in accordance with the MECP guidance document within 24 months of when the MECP releases the guidance document. To date the MECP has yet to publish the guidance document.

3.2 Environmental Trends

Environmental trends will be determined through the monitoring data once completed.

3.3 Operational Challenges

The Region's stormwater management system consists of multiple systems across twelve (12) municipalities, installed at various times and utilizing different construction methods. Some of the operational challenges within our system are:

- 3.3.1 Accessing, cleaning & blocked CSP pipes which are difficult to access through the inlet, outlet ends of pipe or catch basins and often deformed or broken that prevents cleaning or CCTV.
- 3.3.2 Clearing of debris at catch basins, maintenance holes and outlets prior to and post significant rainfalls causing potential backups and flooding over the roadway.

3.3.3 Utility intrusions occur from utilities installation using directional boring.

3.3.4 Higher than normal accumulation of sediment in some OGS units

3.3.5 Operating and capital repairs and maintenance identified in condition assessment reports f as part of the CCTV program

3.4 Inspections, Maintenance, and Repairs

The Region is currently developing an Operations & Maintenance manual as required in the CLI-ECA license that will identify the current and proposed future inspection, maintenance and repair activities. The proposed activities are to ensure efficient operational performance of the stormwater management system.

Table 1-1 - Summary of Completed Inspections, Maintenance and Repair Activities

Maintenance Activity	Scope of Work	Location	Units of Accomplishment
Catch Basin Cleaning	Hydro-vac debris in sump of catch basins.	All catch basins on Regional roads	3374
Manufactured Treatment Device (MTD) Cleaning	Hydro-vac all silt and debris within MTD's	All units owned by the Region	14
Grate Clearing or Checking	Check inlets for debris buildup	Inlets subject to debris	1583 hours
CB Lid and/or Lead Repair	Replace frame and/or lid, locate buried CB lid or repair CB lead	Various Locations	19
Manhole surface grade adjustment	Risers added to adjust grade	Various Locations	2

The Region owns one pumping station located at the underpass on McLeod Road near Stanley Ave. The pumping station drainage areas include the road and a portion of the surrounding area and pumps storm flows to a nearby watercourse. The system is monitored and maintained by the Region's Water & Wastewater Division on behalf of the Transportation Services Division.

Table 1-2 below outlines the inspection, maintenance, and repair activities to the McLeod Road storm pumping station that occurred in 2025.

Table 1-2 - Summary of Maintenance on Pumping Station

Facility ID	Asset Type	Location	Work Completed	Date Completed
115001590	Pumping Station	McLeod Rd, Niagara Falls	No Power to Utility Feed	6/19/2025
115001590	Pumping Station	McLeod Rd, Niagara Falls	Software SAT upgrade on Pumps 1,2 & 3	11/25/2025
115001590	Pumping Station	McLeod Rd, Niagara Falls	Remote Safety Check	First day of each month

3.5 Calibration and Maintenance of Monitoring Equipment

This section is required two years after monitoring guidelines are provided by the MECP. The most recent anticipated timeline for release of the guidelines from the MECP is Spring 2026.

3.6 Complaints Received

Complaints are received through the Region's dispatch services for various concerns. Table 1-3 summarizes the relevant complaints related the Region's storm sewer system.

Table 1-3 - Summary of Complaints Received

RR No.	Location	Nature of Complaint	Steps to Resolve
50	64 Niagara Street, Welland	Snow and ice blockage	Blockage cleared and salted
42/77	Ontario Street & Fourth Avenue, St. Catharines	Clogged drains causing road flooding	Blockage cleared same day
40	Barlett Avenue & South Service Road, Grimsby	Multiple calls for Road flooding	Sweeper swept area and CBs cleared
50	64 Niagara Street, Welland	2 CBs plugged and not draining	Hydro-vac and flush completed at both CBs
24	4616 Victoria Avenue, Lincoln	Flooding over Road	Temporary water over road sign, blockage cleared
24	Victoria Avenue & Second Avenue, Lincoln	Flooding under train bridge	Temporary water over road sign, blockage cleared
42	221 Ontario Street, St. Catharines	More frequent clearing of CB's causing backup	Area added to the priority CB clearing list

3.7 Alterations to the Authorized System

There was one (1) alteration to the Stormwater management system in 2025.

RR No.	Project Location	Scope of Work	Significant Drinking Water Threat
27	West Main Street from Prince Charles Drive (RR54) to Niagara Street (RR50), Welland	Reconstruction project includes the replacement of the existing storm sewers from Prince Charles Drive to Niagara Street and includes installation of two Manufactured Treatment Devices.	No

3.8 Spills or Abnormal Discharge Events

There were no spills or abnormal discharge events that occurred within the stormwater management system in 2025.

3.9 Actions Taken to Improve or Correct Performance of System

During road reconstruction projects, the existing systems are replaced when needed and/or if in poor operating condition or if increased capacity is required. Table 1-5 lists the works completed to improve the operating condition of the existing storm sewer systems within project limits.

Table 1-4 - Summary of System Performance Improvements

RR No.	System Performance Improvement	Project Description
77	Flush, Trace & CCTV Storm Sewer Outlet	After repeated road flooding incidents at the CN rail underpass, since the outlet location was unknown the system was flushed, traced and CCTV to confirm the system location. Since the improvement, there have been no flooding events. Details have been recorded to be updated in GIS mapping.
ALL	CCTV Investigation	Full Regional storm sewer CCTV investigation started in 2025 through 2026 to assess and identify issues and concerns. A condition assessment report will be issued for each

RR No.	System Performance Improvement	Project Description
		individual municipality. This program is still in progress and estimated to be completed in Q3.
20	Oil & Grit Separator Inspection Program	Developed inspection program for all OGS units prior to cleaning to determine how units are functioning and if cleaning frequency should be increased or decreased.

3.10 Status of Actions from Previous Year

This section includes a summary of the status of actions for the previous reporting year's operational issues.

Table 1-5 - Summary of Status of Actions for Previous Reporting Year

RR No.	Operational Issue	Result
Various	Blocked CBs due to debris	Continue to update priority inspection list of locations to be checked for debris and regularly inspect and clean grate/lid surface.
77	Road Flooding at Fourth Ave Underpass	Full investigation to storm outlet and system condition. Cleaning appears to have resolved flooding issues.

Memorandum

CWCD 2026-109

Subject: Seniors Services Long-Term Care Homes Volunteer Update

Date: Friday, May 22, 2026

To: Regional Council

From: Alexis Lamsen, Associate Director Clinical and Support Services

Seniors Services sincerely appreciates and values the meaningful contributions of volunteers across the Niagara Region's seven long-term care (LTC) homes. Drawn from the public, community groups, and student populations, volunteers enrich residents' lives through their time, talents, and compassion. We are deeply grateful for their continued support.

Volunteers are a vital part of care in our LTC homes, extending the impact of our teams by bringing time, presence, and meaningful human connection that enhances daily living for residents. They contribute across a wide range of programs, including mealtime support, friendly visiting, pet therapy, spiritual care, and recreational activities such as games, outings, and celebrations. Their involvement helps residents remain engaged, socially connected, and emotionally supported. In more specialized roles, volunteers provide compassionate support in palliative care, contribute to cafés and tuck shops, enhance therapeutic outdoor spaces, assist in salons, and help lead fundraising efforts that directly benefit resident programs and environments. These contributions strengthen our ability to deliver truly person-centred care.

During the opening of Gilmore Lodge, volunteers played an important role in welcoming residents and families, offering reassurance during a time of transition, and supporting residents at the bedside and in common spaces. Their presence helped create a sense of comfort, connection, and community. Beyond specific roles, volunteers help shape the culture of our homes. They build relationships, foster belonging, and strengthen connections between residents, families, staff, and the broader community. Their presence reinforces that our homes are not only places of care, but also vibrant and welcoming communities.

Like many LTC homes across Ontario, Niagara Region continues to experience volunteer recruitment and retention pressures. This challenge presents both a risk to traditional volunteer models and an opportunity to modernize how we engage communities in care.

This moment invites us to evolve. As interest shifts toward shorter, experience-based opportunities, we are intentionally redesigning volunteer roles to be more accessible, meaningful, and impactful. It is an opportunity to deepen partnerships with students and educational institutions, engage families and caregivers as active contributors, and connect with community organizations and individuals in new and innovative ways. In doing so, we are not only rebuilding our volunteer base, but we are also expanding it in ways that are more responsive, sustainable, and aligned with the future of care.

Despite these system-wide pressures, the impact of volunteerism in 2025 was extraordinary. A total of 877 individuals contributed their time and energy to Seniors Services, including 205 volunteers and 672 students through college and university placements. Together, they contributed 74,439 hours of support equivalent to approximately 40 full-time positions – each hour enhancing connection, emotional-wellbeing, and resident experience.

These contributions are embedded in the daily life of our homes. Volunteers help reduce isolation, support emotional well-being, and create moments that matter by turning ordinary days into meaningful experiences. For many residents, volunteers are not just supporters; they are companions, trusted relationships, and an essential part of what makes a place feel like home. Many volunteers begin as family members or friends who, after experiencing LTC firsthand, choose to give back. Others are students building their future in healthcare or individuals seeking purpose through community connection. What unites them is a shared commitment to making a difference.

During National Volunteer Week (April 19–25, 2026), we proudly recognized the individuals who bring compassion, joy, and connection into our homes. This year's theme, "Ignite Volunteerism," reflects the spark each volunteer brings, igniting kindness, fueling connection, and creating lasting impact.

Across all homes, Volunteer Appreciation Events recognized not just the contributions of volunteers, but the important role they play in supporting high-quality care.

Respectfully submitted and signed by

Alexis Lamsen RN, MScN, MScCH © GNC © IIWCC CAN CNS
Associate Director, Clinical Practice and Support Services

This memorandum was created in collaboration with Kristin Mechelse, Program Manager.

Memorandum

CWCD 2026-110

Subject: Councillor Information Request regarding Fee Subsidy

Date: Friday, May 22, 2026

To: Regional Council

From: Satinder Klair, Director, Children's Services

At the Public Health and Social Services Committee meeting held on April 14, 2026, there was a request for information regarding the child care fee subsidy eligibility for a parent or a guardian seeking employment.

Child care fee subsidy is a provincially funded program that assists low-income families with the cost of licensed child care. Niagara Region administers the program on behalf of the province.

Under provincial legislation, parents or guardians must demonstrate a reason for care to qualify for fee subsidy. Eligible reasons for care include employment, education, health or medical needs.

Where a parent or guardian has been recently unemployed, the Region is required to have a policy that supports alignment with the reason for care and provides reasonable time for a job search. In such circumstances, three months are provided for a parent or guardian where child care subsidy is paid, while the parent or guardian seeks employment.

The job-search period is three months, in alignment with other jurisdictions. Extensions are granted if the parent or guardian experiences extenuating circumstances. These are assessed on a case-by-case basis and may include delays in returning to employment due to circumstances beyond the individual's control, or exceptional family, medical, or employment-related situations.

Respectfully submitted and signed by

Satinder Klair
Director, Children's Services

Memorandum

CWCD 2026-111

Subject: Niagara Region Wastewater Systems 2025 Annual Performance Reports

Date: Friday, May 22, 2026

To: Regional Council

From: Dawn MacArthur, Manager, WWW Compliance, Enforcement and Lab Services

The purpose of this memorandum is to provide Council with a summary of the performance of Niagara Region's wastewater treatment and collection systems in 2025. This summary highlights key findings related to regulatory compliance, wet weather system performance, spills and public complaints.

Full performance reports for each system are publicly available on the [Niagara Region website](https://niagararegion.ca/living/sewage/wastewater-annual-reports) (niagararegion.ca/living/sewage/wastewater-annual-reports). These reports focus on operational and compliance performance and do not address asset condition, capital investment, or resourcing challenges identified in the 2025 Asset Management Plan for Water and Wastewater.

Key Facts

- **Regulatory Reporting:** All annual wastewater system performance reports were submitted to the Ministry of Environment, Conservation and Parks (MECP) by March 31 and posted publicly by June 1, as required by law.
- **System Challenges:** Most performance issues experienced were due to aging infrastructure and equipment nearing or exceeding its service life.
- **Wet Weather Performance:** 98% of all wastewater collected received full treatment.
- **Spills:** There were 12 spills in 2025; half were caused by equipment failures.
- **Public Complaints:** A total of 78 complaints were received, with 35 of the complaints originating from the Port Weller plant due to aging aeration equipment.
- **Regulatory Document Execution:** Staff submitted several documents to regulatory authorities in accordance with Council approved delegated authorities in 2025.

Background

Niagara Region owns and operates 11 active wastewater treatment facilities and 10 wastewater collection systems across the region. Each system operates under a site-specific Environmental Compliance Approval (ECA) issued by the MECP.

Annual performance reports are required under Ontario regulation and must be made available to the public by June 1 each year. These reports provide detailed compliance information for each facility, including effluent quality, system overflows, spills and complaints.

The information summarized below offers Council an overview of overall system performance in 2025, with reference to trends, challenges and corrective actions.

Treatment Performance

Effluent quality is assessed using routine samples collected by operations staff and analyzed by the Niagara Region accredited laboratory. Monthly average values of key parameters are compared— carbonaceous biochemical oxygen demand (CBOD), total suspended solids (TSS), total phosphorus (TP), E. coli and in some cases ammonia – against ECA limits. If a monthly average exceeds a limit, the facility is considered non-compliant and the event is reported to the MECP.

In 2025, seven facilities reported at least one instance of effluent non-compliance. Table 1 below outlines monthly compliance by facility.

Facilities with Effluent Non-Compliance Events

- Anger Avenue WWTP (Fort Erie): In February 2025, final clarifier repairs and reduced clarifier capacity during high-flow conditions resulted in elevated effluent suspended solids and a non-compliance. The final clarifier has since been returned to service, restoring the plant to full treatment capacity.
- Baker Road WWTP: High flows in February and March of 2025 washed out ammonia-removing bacteria, resulting in an ammonia non-compliance in March. In December, fluctuating influent phosphorus levels made it difficult to appropriately adjust chemical dosing, leading to a TP non-compliance. An online analyser is currently being commissioned to support real-time chemical dosing adjustments and better manage these fluctuating phosphorus levels.

-
- Niagara Falls WWTP: The plant experienced ongoing non-compliance from January to June due to deteriorated secondary treatment infrastructure. Effluent quality improvements were observed with the commissioning of a new secondary treatment process in July but non-compliances are still occurring. Optimization of the new treatment system continues and improved effluent quality is expected.
 - Port Weller WWTP: A single TP non-compliance occurred in September. During this period, multiple mechanical failures affecting aeration and mixing equipment reduced oxygen availability in the secondary treatment process. This resulted in significant biomass loss, poor solids settling in the final clarifiers and phosphorus carryover into the final effluent. Installation of temporary jet aeration mixers and repairs to mechanical mixers resolved the issue.
 - Queenston WWTP: A TSS non-compliance occurred in April resulting from unusually high rainfall. Adjustments to the raw sewage pump programming was completed to prevent similar incidents.
 - Stevensville-Douglastown Lagoon: Ammonia non-compliances are related to maintenance project that temporarily reduced the lagoon capacity. Although this work was completed in December 2024, ammonia exceedances continued into 2025 as the system re-establishes biological removal capacity following sludge removal completed as part of the project. Ammonia removal efficiency has been observed to be improving over time.
 - Welland WWTP: In June and July, clogged aeration blower filters reduced airflow to the aeration tanks, resulting in insufficient oxygen and the loss of ammonia-removing bacteria. Following filter replacement, airflow improved and bacterial populations were re-established. Preventive maintenance frequencies have since been increased to help prevent recurrence.

Further details on each non-compliance can be found in the individual system reports available on the [Niagara Region website](https://niagararegion.ca/living/sewage/wastewater-annual-reports) (niagararegion.ca/living/sewage/wastewater-annual-reports).

Table 1 - Summary of Plant Compliance Performance for 2025. “Yes” indicates all compliance limits were achieved for that month. “No” indicates that one or more compliance limits were exceeded for that month.

System Name	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Anger Avenue (Fort Erie)	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Baker Road	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Crystal Beach	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Niagara Falls	No	No	No	No	No	No	Yes	No	Yes	Yes	Yes	No
Niagara-on-the-Lake	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Port Dalhousie	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Port Weller	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
Queenston	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Seaway (Port Colborne)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Stevensville-Douglastown Lagoon ¹	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes
Welland	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes

¹ While most facilities have a monthly average compliance limit, Stevensville-Douglastown has annual compliance limits for most parameters and seasonal compliance limits for ammonia. The table above indicates if a monthly average was above the ECA annual or seasonal average limit. The annual ammonia average limit for January through April and November and December as well as the annual ammonia average limit for May through October was not met.

Wet Weather System Performance

All of Niagara Region's wastewater treatment and collection systems are influenced by high flows during wet weather events. The amount of wet weather flows entering the wastewater systems depends on several factors including the amount of rain and snow, system design, soil conditions, infiltration and age of the sewers. Stormwater entering the system as inflow through connections (e.g. roof leader or foundation drains as well as leaky pipes, joints and maintenance holes) can lead to overflows when system capacity is exceeded.

To manage these events, most systems are designed with overflow points to protect treatment processes and prevent basement flooding. In 2025:

- **Total Wastewater Treated:** 67,485 million litres (ML)
- **Total Overflows:** 1,370 ML, with over 85% receiving partial treatment
- **Overall Compliance:** 98% of all collected wastewater received full treatment

The Region invested \$4 million in overflow reduction projects, supporting 16 initiatives in collaboration with local municipalities.

Table 2 below summarizes overflow volumes for each wastewater system.

Table 2: Wet weather overflow volumes and level of treatment by wastewater system for 2025

Wastewater System	Total Volume of Plant Overflows with Partial Treatment (ML)	Total Volume of Plant Overflows with No Treatment (ML)	Total Volume Collection System Overflows (ML)
Anger Avenue (Fort Erie)	51.711	-	-
Baker Road (Grimsby, Lincoln, West Lincoln)	75.883	-	82.577 ²
Crystal Beach	-	-	-
Niagara Falls	108.362	45.797	57.524 ²
Niagara-on-the-Lake	-	-	0.017 ²

² Total contains estimated overflow volumes

Wastewater System	Total Volume of Plant Overflows with Partial Treatment (ML)	Total Volume of Plant Overflows with No Treatment (ML)	Total Volume Collection System Overflows (ML)
Port Dalhousie	141.783	-	1.150 ²
Port Weller	392.344	1.728	1.878
Queenston	-	-	-
Seaway (Port Colborne)	-	-	1.400 ²
Stevensville-Douglastown Lagoon	-	-	-
Welland	407.413	-	-
Total:	1,177.496	47.525	144.546

Spills

Spills are releases of materials that are unusual in type or amount. They can include untreated sewage, biosolids, chemicals, or biogas that has not been flared. Spills may result from equipment failure, planned maintenance activities, or operational factors.

There were 12 reported spills in 2025, half of which were caused by equipment failure. All spills were reported to the MECP's Spills Action Centre and followed up with a written report. Spills were also communicated to Council through weekly correspondence. A breakdown of spills by location is provided in Table 3 below.

Table 3: Planned and unplanned spills that occurred during the operation of the wastewater treatment and collection systems in 2025

Wastewater System	Spill at Treatment Facility	Spill in Collection System
Anger Avenue (Fort Erie)	1	0
Baker Road (Grimsby, Lincoln, West Lincoln)	1	3
Crystal Beach	1	0
Niagara Falls	2	0
Niagara-on-the-Lake	0	0
Port Dalhousie	0	1
Port Weller	0	0

Wastewater System	Spill at Treatment Facility	Spill in Collection System
Queenston	0	-
Seaway (Port Colborne)	1	0
Stevensville-Douglastown Lagoon	0	0
Welland	2	0
Total:	8	4

Complaints

A total of 78 public complaints were received in 2025 related to wastewater treatment and collection system operations. The most common issues were odour and noise, with the highest number of complaints associated with the Port Weller WWTP. Port Weller WWTP experienced multiple aeration equipment failures in 2025, leading to operational issues and increased odours.

Upon receipt of a complaint, staff investigate the issue and take corrective actions as necessary. Complaint data is summarized in Table 4.

Table 4: Summary of complaints received in 2025 by wastewater system.

Wastewater System	Treatment Facility Complaint	Collection System Complaint
Anger Avenue (Fort Erie)	0	1
Baker Road(Grimsby, Lincoln and West Lincoln)	6	9
Crystal Beach	1	1
Niagara Falls	4	4
Niagara-on-the-Lake	0	0
Port Dalhousie	5	6
Port Weller	35	3
Queenston	0	0
Seaway (Port Colborne)	0	1
Stevensville-Douglastown Lagoon	0	0
Welland	0	2
Total:	51	27

Reporting of Routine Regulatory Document Execution

To support routine regulatory reporting and approval requirements, Council has delegated authority to designated staff in the Water and Wastewater Division to submit documents directly to the regulatory authorities on their behalf. These authorities are referenced in the Document Execution By-law 09-2016 and were approved under PW 56-2017.

Reporting on the use of this delegated authority is provided annually through the water and wastewater summary reports. A summary of wastewater system documents executed or submissions made in 2025 is presented in Appendix 1.

Conclusion

Niagara Region continues to experience operational challenges associated with aging wastewater infrastructure and extreme weather events, particularly at Niagara Falls and Port Weller wastewater treatment plants. Despite these pressures, system performance remained strong in 2025, with 98% of collected wastewater receiving full treatment and timely responses to spills and public complaints.

Staff remain committed to the effective operation of the Region's wastewater treatment and collection systems, protecting public health and the environment, and maintaining compliance with regulatory obligations.

Respectfully submitted and signed by

Dawn MacArthur, B.Sc., C.Chem.

Manager, Compliance, Enforcement and Lab Services

Appendices

Appendix 1 Summary of wastewater system documents executed and submissions completed in 2025

CWCD 2026-111 - Appendix 1

Summary of wastewater system documents executed and submissions completed in 2025.

Date	Legal Instrument	Governing Body	Reason	Report Type and Affected Facility
February 2025	Effluent Regulatory Reporting Information System	Environment and Climate Change Canada	Routine report required by regulation	All wastewater treatment facilities • Submission of fourth quarter 2024 regulatory monitoring reports • Submission of 2024 annual regulatory monitoring reports (Stevensville/Douglastown Lagoon and Niagara-on-the-Lake Lagoon only)
February 2025	Effluent Regulatory Reporting Information System	Environment and Climate Change Canada	Routine report required by regulation	All wastewater treatment facilities • Submission of 2024 annual regulatory combined sewer overflow reports
February 2025	Environmental Compliance Approval – Director’s Notification Form	Ministry of Environment, Conservation and Parks (MECP)	Notification of discovery of Works required by regulation	Port Weller (St. Catharines/Thorold) wastewater collection system • Director notification of discovery of additional combined sewer overflow locations in the Port Weller system
February 2025	Environmental Compliance Approval – Air and Noise application	Ministry of Environment, Conservation and Parks	Approval required to maintain site compliance	Baker Road wastewater treatment plant • Update to site wide approval to include all sources of air and noise emissions
February 2025	Effluent Regulatory Reporting Information System	Environment and Climate Change Canada	Approval required to proceed with construction project	Niagara Falls wastewater treatment plant - secondary treatment upgrades • Application for temporary bypass authorization for temporary reduced plant capacity to facilitate on site construction

Date	Legal Instrument	Governing Body	Reason	Report Type and Affected Facility
March 2025	Permit To Take Water – Water Taking	Ministry of Environment, Conservation and Parks	Requirement for annual report of water taken	Beaverdams Sewage Pumping Station capital upgrades Report on the amount of water taken during construction activities in 2024
March 2025	Environmental Activity Sector Registry – Water Taking	Ministry of Environment, Conservation and Parks	Requirement for annual report of water taken	Niagara Falls wastewater treatment - plant secondary treatment upgrades Report on the amount of water taken during construction activities in 2024
March 2025	Environmental Activity Sector Registry – Water Taking	Ministry of Environment, Conservation and Parks	Requirement for annual report of water taken	Quaker Road sanitary trunk sewer upgrade Report on the amount of water taken during construction activities in 2024
April 2025	Environmental Compliance Approval – Administrative Amendment Application	Ministry of Environment, Conservation and Parks	Approval required for project to proceed to construction	Crystal Beach wastewater collection system - Shirley Road Sewage Pumping Station upgrade Application required to extend expiry date on MECP approval for modifications to station
May 2025	National Pollutant Release Inventory	Environment and Climate Change Canada	Routine report required by regulation	Seven wastewater treatment facilities Submission of 2024 annual summary of pollutant releases to land, air and water
May 2025	Effluent Regulatory Reporting Information System	Environment and Climate Change Canada	Routine report required by regulation	All wastewater treatment facilities Submission of first quarter 2025 regulatory monitoring reports
May 2025	Environmental Compliance Approval – Form SS1	Ministry of Environment, Conservation and Parks	Approval required for project to proceed to construction	Welland wastewater collection system - West Main Street sanitary trunk sewer upgrades Form required for pre-approved installation of trunk sanitary sewer

Date	Legal Instrument	Governing Body	Reason	Report Type and Affected Facility
June 2025	Environmental Compliance Approval – Director’s Notification Form	Ministry of Environment, Conservation and Parks	Notification of in service Works required by regulation	Port Dalhousie (St.Catharines/Thorold) wastewater collection system - Cole Farm sewage pumping station upgrades Form required to notify MECP of start up of pre-approved Works
August 2025	Effluent Regulatory Reporting Information System	Environment and Climate Change Canada	Routine report required by regulation	All wastewater treatment facilities Submission of second quarter 2025 regulatory monitoring reports
August 2025	Environmental Compliance Approval – Form SS1 and SS2	Ministry of Environment, Conservation and Parks	Approval required for project to proceed to construction	Port Weller (St. Catharines/Thorold) wastewater collection system - Spring Garden sewage pumping station and forcemain upgrade Form required for pre-approved station sustainability and capacity upgrade
August 2025	Environmental Compliance Approval – Form SS2	Ministry of Environment, Conservation and Parks	Verification of post construction inspection and testing as required by regulation	Cole Farm sewage pumping station sustainability upgrades Form required to confirm post construction inspection and testing completed
September 2025	Environmental Activity Sector Registry – Waste Management System	Ministry of Environment, Conservation and Parks	Update to registration required to maintain compliance	Niagara Region Vacuum Truck Update to existing registration to meet new regulatory requirements
September 2025	Environmental Compliance Approval – Form SS1	Ministry of Environment, Conservation and Parks	Approval required for project to proceed to construction	East Side sewage pumping station forcemain replacement Form required for pre-approved replacement of forcemain

Date	Legal Instrument	Governing Body	Reason	Report Type and Affected Facility
September 2025	Environmental Compliance Approval – Director’s Notification Form	Ministry of Environment, Conservation and Parks (MECP)	Notification of assumption of Works required by regulation	Niagara Falls wastewater collection system – Grassy Brook and Garner Road Southwest sewage pumping stations Director notification of assumption of stations by Niagara Region from City of Niagara Falls
October 2025	Environmental Compliance Approval – Administrative Amendment Application	Ministry of Environment, Conservation and Parks (MECP)	Approval required for administrative amendment to MECP approval	Baker Road (Grimsby/Lincoln/ West Lincoln) wastewater collection system Application required to amend MECP approval to allow for pre-authorization of forcemains up to 500 mm in diameter
October 2025	Environmental Compliance Approval – Form SS1	Ministry of Environment, Conservation and Parks	Approval required for project to proceed to construction	Baker Road (Grimsby/Lincoln/ West Lincoln) wastewater collection system - Victoria Avenue sewage pumping station forcemain upgrade Form required for pre-approved upgrade of forcemain
October 2025	Environmental Activity Sector Registry – Water Taking	Ministry of Environment, Conservation and Parks	Registration required for project to proceed to construction	Port Dalhousie Wastewater Collection System - Beaverdams sewage pumping station upgrades Registration required for construction dewatering activities
October 2025	Environmental Activity Sector Registry – Water Taking	Ministry of Environment, Conservation and Parks	Requirement for annual report of water taken	Niagara Falls wastewater treatment plant - secondary treatment upgrades Report on the amount of water taken during construction activities in 2025

Date	Legal Instrument	Governing Body	Reason	Report Type and Affected Facility
October 2025	Environmental Activity Sector Registry – Water Taking	Ministry of Environment, Conservation and Parks	Removal of approval no longer required	Niagara Falls wastewater treatment plant - secondary treatment upgrades Request to remove construction dewatering approval as no longer required
October 2025	Environmental Compliance Approval - Director's Notification Form	Ministry of Environment, Conservation and Parks	Notification of in service Works required by regulation	Niagara Falls wastewater collection system – new Riverfront sewage pumping station Form required to notify MECP of start up of new Works
November 2025	Environmental Activity Sector Registry – Waste Management System	Ministry of Environment, Conservation and Parks	Update to registration required to maintain compliance	Niagara Region Vacuum Truck Registration updated with current proof of insurance as required by regulation
November 2025	Environmental Compliance Approval - Director's Notification Form	Ministry of Environment, Conservation and Parks	Notification of in service Works required by regulation	Baker Road (Grimsby/Lincoln/ West Lincoln) wastewater collection system – Laurie Avenue sewage pumping station upgrades Form required to notify MECP of start up of pre-approved Works
November 2025	Effluent Regulatory Reporting Information System	Environment and Climate Change Canada	Routine report required by regulation	All wastewater treatment facilities Submission of third quarter 2025 regulatory monitoring reports

Memorandum

CWCD 2026-112

Subject: 2026 Advocacy Initiatives Updates

Date: Friday, May 22, 2026

To: Niagara Regional Council

From: Rachael Ball-Condron, Government Relations Program Manager

The purpose of this memo is to provide Council with an update on Government Relations (GR) activities planned for 2026, as presented through CAO 4-2026 Government Relations Year End Review and slide 9 of the affiliated presentation, and confirm approaches for Niagara Week 2026.

2025 Recap

In 2025, Niagara Region (the Region) participated in 11 corporate GR activities, which supported the organization in making significant advancements on core priority files. This included hosting Niagara Week at Queen's Park from October 27 – 29, which resulted in immediate next steps and direct provincial interventions for key files, including two-way, all-day GO train expansion specific to the Grimsby Station, the Consolidated Housing Master Plan and Niagara's Highly Supportive Housing initiative.

2026 Activities

To build on these recent achievements, 2026 GR activities remain focused on continuing advocacy efforts for core priority files through participation in provincial and federal pre-budget consultations, attending annual conferences and facilitating senior staff connections, as appropriate. Additionally, staff will implement the four targeted actions identified for 2026 within the 2026-2030 Government Relations Strategy, as presented through CAO 5-2026.

GR activities undertaken since January 2026 include:

- Participation in provincial pre-budget consultations.
- Joint advocacy efforts in partnership with the Mayors and Regional Chairs of Ontario, the Association of Municipalities of Ontario and the Federation of Canadian Municipalities to advance areas of mutual interest, including a New Deal for Ontario municipalities.

-
- Ongoing information-sharing with Associate Deputy Ministers (ADMs) within the Ministry of Municipal Affairs and Housing regarding Highly Supportive Housing.
 - Bi-weekly working group meetings with StrategyCorp in support of federal and provincial advocacy for the South Niagara Wastewater Treatment Solutions (SNWTS) project.
 - February meeting with the Minister of Citizenship and Multiculturalism to discuss the Region's Catherine St. project.
 - March meetings with the Build Ontario Fund to discuss financing options for the SNWTS project.
 - April meetings with the Department of National Defence and Parks Canada regarding funding opportunities for the decommissioning of assets.
 - May meetings with the Ministry of Infrastructure to discuss funding options for the SNWTS project through the Build Communities Strong Fund.

Niagara Week

As highlighted above, a significant amount of staff time is being invested to support the advancement of Niagara's core priority files, which will continue for the remainder of the year. Given the recent Niagara Week event (October 27 – 29, 2025), as well as logistical factors outside of the Region's control, such as the province's parliamentary calendar (the Legislative Assembly is scheduled to rise in early June and not resume until the third week of September), the municipal election cycle and legislative changes introduced through Bill 100, hosting a 2026 Niagara Week event is not feasible.

GR resources (Government Relations Program Manager) will remain focused on facilitating targeted advocacy initiatives and implementing Council's GR Strategy for the remainder of 2026.

Respectfully submitted and signed by,

Ron Tripp, P.Eng.
Chief Administrative Officer

Other Pertinent Reports

- [CAO 4-2026 Government Relations Year End Review](https://pub-niagararegion.escibemeetings.com/filestream.ashx?DocumentId=48285) (https://pub-niagararegion.escibemeetings.com/filestream.ashx?DocumentId=48285)
- [CAO 5-2026 Government Relations Strategy 2026-2030](https://pub-niagararegion.escibemeetings.com/filestream.ashx?DocumentId=48286) (https://pub-niagararegion.escibemeetings.com/filestream.ashx?DocumentId=48286)



May 21, 2026

AMO's Post-Election Local Leadership Foundations

AMO's developing a new program for municipal elected officials to complement local onboarding and develop the core craft of elected office.

The program covers essential areas, including governance, ethics, finance, civility, and public engagement through a series of modules delivered over the first year of a new term.

[Join the Waitlist](#)

AMO's Pre-Election Workshops

AMO is offering information sessions to support aspiring municipal candidates & help you move forward with confidence. Register for these free workshops today.

[More Info](#)

AMO Board Election Nominations

Thinking of running for the AMO 2026-2028 Board of Elections, or know someone who is? Nomination window closes June 22 at 12 pm. Visit our webpage for more information.

[More Info](#)

Provincial Matters

BPS Reporting Webinar Next Week

Under OReg 25/23, municipalities must report their 2025 energy consumption data by July 1, 2026. Join the Ministry of Energy's webinar on May 26 at 11am EST to learn more. For questions, contact BPSSupport@ontario.ca. [Register here](#).

Events & Education

- **JUN 2 - Youth Considering Considering Running for Office**

Insights and strategies to build your understanding and confidence around how to become a candidate and running a campaign. [Register here](#)

- **JUN 3 - Urban Indigenous People Considering Running for Office**

Why increasing representation matters and understand what it take to become a candidate to build confidence and lead with cultural integrity. [Register here](#)

- **JUN 9 - Underrepresented Candidates Considering Running for Office**

What to expect as an underrepresented candidate plus tips for developing effective messaging, utilizing community engagement & more. [Register here](#)

[See the Full Event Calendar](#)

LAS AMO Business Services

New Invoicing Process for Canoe Purchases

If you make purchases through the [Canoe Procurement Group](#), some invoices are now [sent via LBMX](#). Check there often to keep your Payables up to date. Not sure how to log in? [Contact Vicki Barton](#) at Canoe for more information.

Combine Group Buying Power for your Healthcare Buying Needs

Combine group buying power and knowledge for public health departments and long-term care facilities with our [HealthPRO Canada asset service](#). Municipalities can

access high-quality, safe health-care related products and services while saving both time and money.

Municipal Partners*

Nominations Open – 2026 OHRC Human Rights Awards

Nominations are open for the 2026 Daniel G. Hill Human Rights Awards, recognizing individuals who have made significant contributions to advancing human rights in Ontario. [Submissions open until May 29](#).

Nominations Call: Medal of Distinction in Public Administration

Nominations for the Lieutenant Governor's Medal of Distinction in Public Administration, Ontario's highest honour for public servants, are [open until June 8](#).

IPC Transparency Challenge

The IPC's third Transparency Challenge is now open. [Submit your institution's innovative projects](#) advancing government openness and get showcased in Ontario's online Transparency gallery.

Electrical Safety Authority: Stakeholder Advisory Council Vacancies

The Electrical Safety Authority is seeking one representative with municipal management experience and other representatives for its [Consumer Advisory Council](#) and Electrical Contractor Registration Agency Advisory Council.

Careers

[Director, Long-Term Care - City of London](#). Closing Date: June 9, 2026.

[Geomorphologist - Rideau Valley Conservation Authority](#). Closing Date: June 12, 2026.

[Coordinator, Bylaw Services - Town of Aurora](#). Closing Date: May 28, 2026.

[Project Executive, Regional Conservation Authority - Ontario Provincial Conservation Agency](#). Closing Date: May 25, 2026.

[See More Careers](#)



Uniting Ontario's 444 municipalities, AMO supports strong, resilient municipal governments by tackling shared goals, together.

AMO Contacts

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