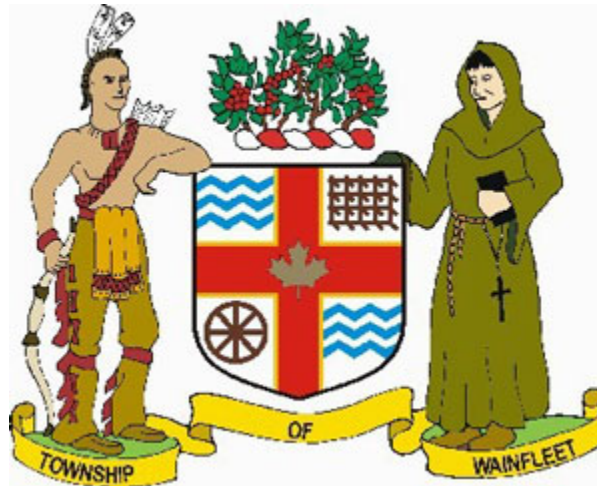


# MEET AND GREET SUMMARY REPORT

## WAINFLEET SERVICING PROJECT PHASE II

Saturday January 17, 2009  
10 a.m. to noon  
Port Colborne Brethren in Christ Church  
10641 Hwy 3  
Wainfleet



This report was prepared by Lura Consulting.

If you have any questions regarding this report please contact :

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FAX: (905) 528-4179



## **Introduction**

A Meet and Greet was held Saturday January 17, 2009 in Port Colborne Brethren in Christ Church. The format of the meeting was an informal drop-in centre (open house) from 10:00 a.m. – 12 noon.

Five members the Public Liaison Committee attended to “meet and greet” participants. Lura Consulting (Sally M. Leppard and Liz Nield) staffed the meeting.

## **Purpose of the Meet and Greet**

The purpose of the Meet and Greet was to:

- Introduce the Public Liaison Committee (PLC) members to the community; and,
- To obtain public input into the consultation and communications plan.

The information presented at the meeting was displayed using large information boards, and was grouped under the following headings.

- Meet Your Public Liaison Committee
- What is the Public Liaison Committee’s Role?
- Frequently Asked Questions on the PLC’s Role
- Phase II Update
  - *Engineering Design Study*
  - *Natural Resources Study*
  - *Social and Economic Impact*
  - *Archaeology Study*
  - *Financial Analysis Study*
- Now It’s Your Turn!
- Ways to Exchange Ideas
- Timing

The display boards and maps are available on the project website at <http://www.niagararegion.ca/living/water/wainfleetwater.aspx>

Participants noted their places of residence, along with key features on the “Wainfleet Servicing Study” map. These comments are transcribed in Appendix B.

## **Attendance and Comments**

A total of 65 members of the public chose to sign-in at the registration table for the Meet and Greet. Several additional members of the public attended the Meet and Greet but chose not to sign-in. In addition to verbal comments, the PLC encouraged visitors to express, in writing, all suggestions, comments or concerns that they had regarding the information presented. Questionnaires were provided to all attending participants. Thirty-six (36) comment forms were received at the Meet and Greet and via email. Two written submissions were also received.

## **Summary of Comments**

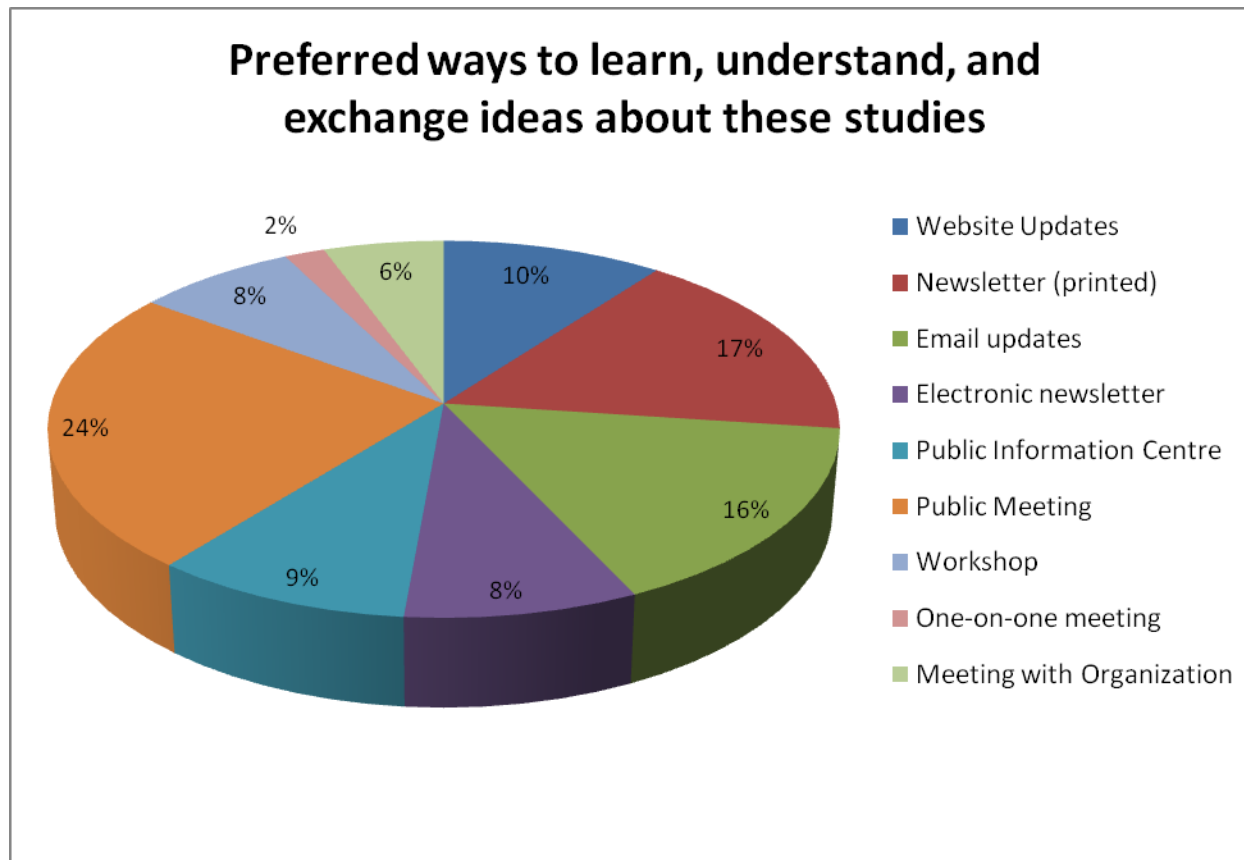
The following pages summarize the comments received in the questionnaires. The detailed participant feedback from the questionnaires is attached in Appendix A.

Overall the key issues are:

- Public Mistrust of the process
- Lack of proper communications and issues
- Project Affordability and Need for the community
- Lack of solutions/alternatives
- Selection and representation of the Public Liaison Committee members

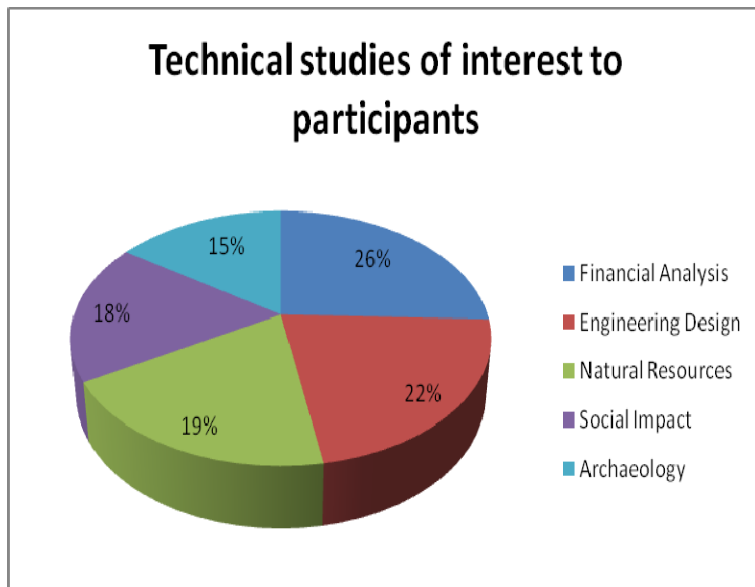
### 1. Good way to learn, understand, and exchange ideas about technical studies

Overall, participants suggested that public meetings, newsletters and e-mail updates are good ways to obtain information and participate in the project. Please note that there were six (6) requests for a meeting with the Wainfleet Ratepayers Association.



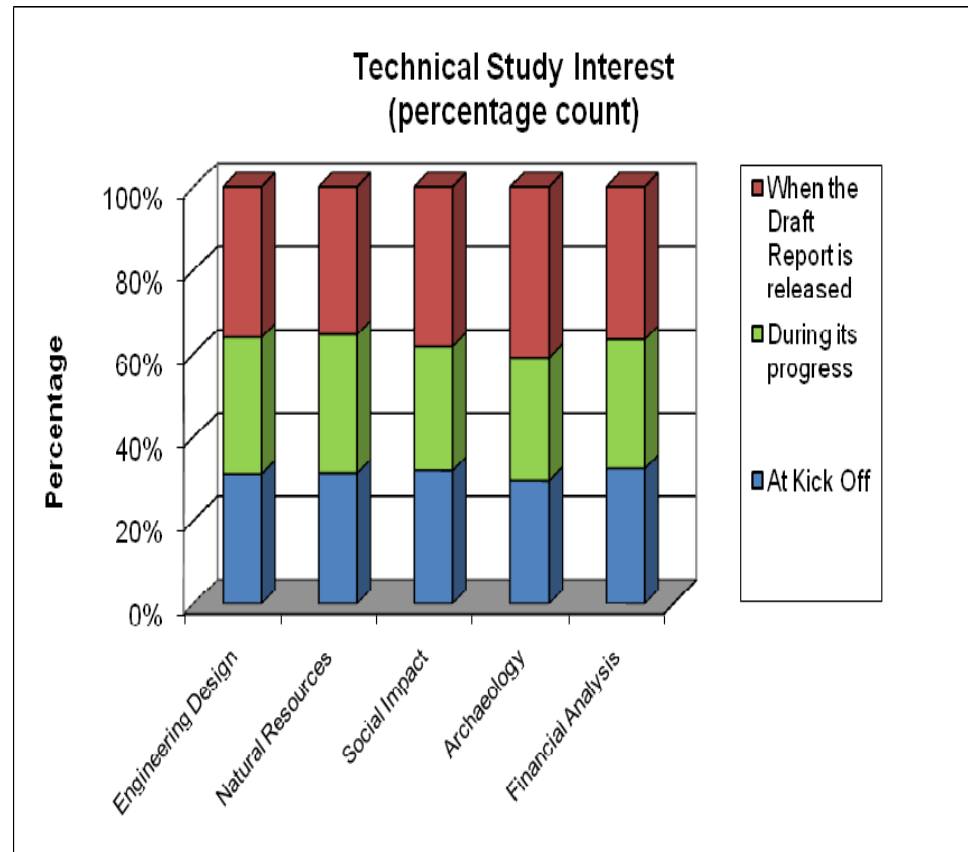
**2. Which technical studies are of interest to you? 3. When would you like to hear about these technical studies?**

The following pie chart illustrates the areas of interest from the highest to the lowest of interest according to the forms received. Participants were then asked to indicate at what stage of the study they would like hear about these studies. The stacked column graphs illustrate that participants would like to know about these studies at all stages fairly equally. They would like to hear about them at kick off, during its progress and with a slightly higher percentage when the draft is released.



**Other comments received in these sections:**

- Some commented that they would like to be informed prior to kick off of studies
- Many would like to be kept informed from the beginning and throughout (concerned for all)
- Suggestion for flood studies



#### **4. Issues/questions/comments about how the community can be consulted?**

- The lakeshore residents expressed the view that they have not been kept in the loop, and as a result there is a great mistrust towards the Region, the data provided and the public consultation component. Specifically, the following concerns were noted:
  - Concerns there is lack of communication and information provided
  - Lack of information provided as to how the PLC was appointed
  - Belief that decision has been made already, without “real consultation”
  - Feeling that residents had no option and decision is being forced upon them
  - Concern that public consultation will be used to give decision makers the ability to say that the general public had the opportunity to give their input.
  - Concerns that residents have no real impact and their concerns are not given consideration
  - When the community is asked for input I think they have a right to also be given the direct results of that input
  - Comment that the community has been consulted and rejected this project
- Concerns that not all questions are answered
- Comment that there were many mistakes on the information boards

#### ***Suggestions***

- Find ways to disseminate information to seasonal residents. Meeting in winter is not appropriate considering the seasonality of homeowners
- Public Meetings to occur with Wainfleet residents at the Church
- Start the process again and let the residents decide the best alternative
- Use Open Door Policy
- Start meeting with an introductory speaker to learn about the project

## **5. Do you have any additional comments?**

### ***PLC***

- The PLC should be disbanded as they are not representing the lakeshore residents at all.
- Residents want to know how and why the PLC members were selected.
- The PLC Committee apparently does not get input from independent professionals
- PLC should contact other jurisdictions that had similar concerns to learn from their experience
- PLC should investigate newer technologies that could be implemented that will cut cost
- Suggestion that it should have a member of the Wainfleet payers Association

### ***Project cost***

- Concerns about the project costs to the individual homeowner
- It needs to be affordable to everyone
- Concern that property owners will not be able to afford the cost and will have to sell
- Request that real costs be provided
- Money needs to be the focal issue in this project and needs to be dealt with
- Ensure that financial analysis takes into account the time value of money (avoid Present Value figures)

### ***Solutions***

- Concerns that Wainfleet is considering expending from City of Port Colborne's water/wastewater system. Known as amongst the worst in the Niagara Region and which cannot support future development within its own boundaries
- Enforcing the existing laws would cost the township very little and produce the same or better results.
- The very poor, nonfunctioning systems, nonfunctioning or no system should be addressed while this process is underway.
- Suggestion that holding tanks for cottagers would solve most of the problems as large homeowners are seasonal
- The water and sewer is the right thing to do provided that cost of installing is comparable to other jurisdictions in Ontario

### ***Health and Water Quality***

- It is conceivable that even with pipelines in place, absolutely no impact would be made on Lake Erie water quality.
- Concerns that there are ongoing complaints that the Niagara Health unit is not enforcing the rules
- Suggestion that the studies be conducted by impartial companies
- The lakefront is a natural asset to the community and all should have a right to use it.

### **Questions**

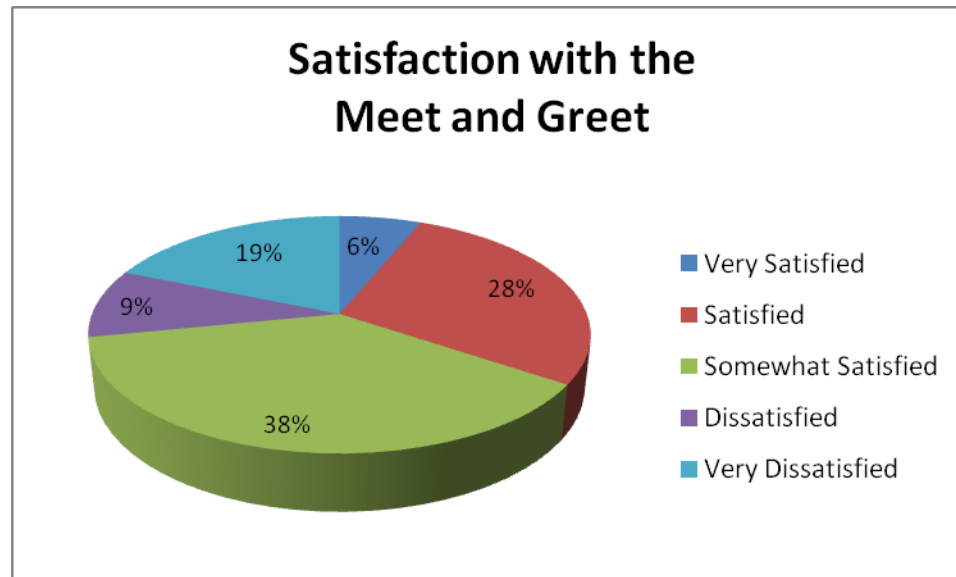
- Where is the location and what is the size of a proposed pumping station on Morgan's Point Rd
- Does the project include ALL the "original study area"?
- Why are other options not considered which could be less costly
- Who prepared the questions for the questionnaire
- Why Haldimand water is okay
- Who is responsible for sewage backup
- How will the new quarry affect the water table
- Where can I find the recommendation that states that no further treatment will be condoned, who adopted it and when was it adopted?

## FEEDBACK on the Meet and Greet

### 1. Overall, were you satisfied with the Meet and Greet? 2. What did you like or found most useful about this Meet and Greet?

Over half the participants were somewhat satisfied to satisfied with the meet and Greet. Below are some of the key items that people identified:

- The opportunity to meet and talk with Committee Members
- The opportunity to discuss and share thoughts and opinions with other residents and Committee members
- The FAQ was helpful (although there were disagreements in assumptions/assertions on the answers)
- The meeting was informative and it provided a sense of the project status/progress
- Nothing
- It is a waste of money



### **3. What suggestions would you like to make?**

Below are key comments received in this section, including concerns and suggestions.

#### ***Residents***

- Requested counseling for residents due to stress and anxiety this project is causing
- All should pay a fee
- Make this approval process truly a democratic solution that respects the rights and obligations of individual property owners
- Ensure all people understand the process
- Need to make the project affordable for everyone (avoid present value figures)
- Questioned the location of fire hydrants

#### ***PLC***

- Concerned that the PLC does not represent lakeshore residents who oppose the project (request for percentage of who is for/against the proposal)

#### ***Solutions***

- The project team should learn about other systems (St. Davids)
- The project team should consider other solutions (outside the box)
- Cancel/Stop this project

#### ***Process***

- The process is too slow
- This project should be larger scale and involve all of Niagara
- Questioned facilitator's location. Suggested a local facilitator to save money
- Need to get to the bottom line. Will the project go ahead or not.

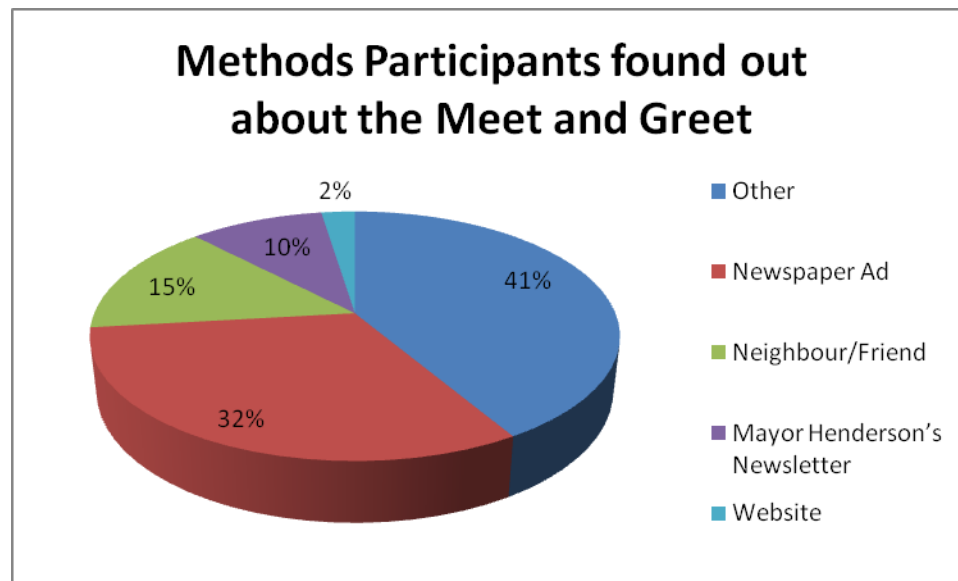
#### ***Motive/Need for project***

- Feeling that development of this lovely rural area is behind it all (pipeline as smoke screen)

- Request for more factual information
- Concerned why the project is proceeding despite the funding being turned down several times
- Request evidence that Wainfleet water/sewage system is worse than other rural area (data of wells/water system failures)
- Request that the project be stopped as there is no evidence that the water poses health risks

**4. How did you find out about the Meet and Greet?**

Before seeing the Region’s newspaper ads, about the Meet and Greet, many were informed through the Wainfleet Ratepayers Association’s (flyer/ mail-out/ article). It is interesting to note that one person learned about the meeting while driving and saw the sign.



**APPENDIX A- Detailed Questionnaire Feedback**

**QUESTIONNAIRE  
AND  
COMMENT FORM**

WAINFLEET SERVICING PROJECT  
PHASE II

MEET AND GREET  
Saturday January 17, 2009  
10 a.m. to noon  
Port Colborne Brethren in Christ Church  
10641 Hwy 3  
Wainfleet

Please return to the drop box at the entrance or send to:  
Sally Leppard, PLC Facilitator - LURA Consulting  
36 Hunter St. E., Suite 601  
Hamilton, ON L8N 3W8  
[sleppard@lura.ca](mailto:sleppard@lura.ca)  
FAX: (905) 528-4179

**1. Please think about the technical studies outlined on the display boards. Please tell us what you think is a good way for you to learn, understand, and exchange ideas about these studies. Please check as many as apply.**

Preferred Method	Website Updates	Newsletter (printed)	Email updates	Electronic newsletter	Public Information Centre	Public Meeting	Workshop	One-on-one meeting	My organization would like a meeting
Number of checkmarks	11	18	17	9	10	26	8	2	6 (Wainfleet Ratepayers Association)

**Other comments/Suggestions:**

- My organization is the Wainfleet Ratepayers Association and I think it would benefit the residents and the board of the association to learn and understand and exchange ideas in some sort of a meeting that would allow the residents to speak their minds after they have had the time to digest the information given, a meeting not presided over by the mayor of the township but by someone or some group that is entirely unbiased. Someone or some group that both the region and my association could agree on.
- I think you need to have public meetings in order to exchange ideas & understand
- Some openness and transparency from the Region would make a refreshing change with anyone!
- Direct answers to unanswered questions
- I don't know how practical but it would be neat to gather groups of 20 from those interested in an area (by lottery)
- Timeline data would help at different stages. i.e. These boards say when things might start but don't indicated how long the studies expect to take

- Dump the project
- Answers on telephone poll. Answers on Draft Results.

**2. Which technical studies are of interest to you?**

Technical Studies	Engineering Design	Natural Resources	Social Impact	Archaeology	Financial Analysis
Number of checkmarks	28	25	23	20	33

**Other comments:**

- All of the technical studies are of interest to me and my group
- Unfortunately I am no more than a worried and concerned senior. I have no staff to assess technical studies. I would just appreciate at least some indication that anyone actually appreciates that my worries and concerns are real.
- This is NOT a financially feasible project!

**3. When would you like to hear about these technical studies? Please check all that apply.**

Technical Study	Engineering Design			Natural Resources			Social Impact			Archaeology			Financial Analysis		
	A	B	C	A	B	C	A	B	C	A	B	C	A	B	C
Number of Checkmarks	19	20	22	15	16	17	15	14	18	13	13	18	23	22	26

- A-** At the Kick Off
- B-** During Its Progress
- C-** When the Draft Report is released

**Other comments:**

- See comment in Question # 4
- We need to be kept informed from the beginning. You need to be open, honest and approachable on a personal level.
- I hear your FAQ's and appreciate this, however some information is not current.
- E.g. What is current status of water & sewer projects? Answer from Oct 9, 2007.
- I think it is irresponsible of Township to amend By-law to accommodate develop and allow alternate sewer system, when they have mandated that no alternate systems will be acceptable. This was in one of the Mayor's newsletters. You indicate \$39 million to be estimated cost by Wainfleet Township? This would be 52% of \$72 million, and the Region \$33 million. There is no mention of Federal or Provincial Funding, which you have already been turned down for. Will everyone in the Township burden this 52% or will be 1200 homes on the designated area.
- This is an extreme amount of money, which we simply cannot afford!
- Is it your intention to force people out of their homes, and put stress and anxiety on them?
- You need to have ratepayers all pay one amount and some of this burden should be on the entire township. Lakewood Camp indicated at the By-Law Amendment that they would be willing to pay for one hook-up to their alternate system, this does not sound fair. I would like to know where else in the Region water & sewer projects have been put in, the cost to establish these systems, the cost per household and I would like to know the justification in charging us 52% of the project.
- Very concerned about all.
- Please see question 4.

- Before Kick Off!
- Flood Studies

#### **4. Please tell us about any issues/questions/comments you have about how the community can be consulted?**

- My group and I would like to hear about these technical studies at all points of the studies. The lakeshore residents have not been kept in the loop, and as a result we feel that we are being lied to and that the region is fabricating information which of course they have, we know this through our own research into any and all information they do give us. With such a large project and with seasonal residents involved as stakeholders, I know it is difficult to disseminate information but not not doable. There just needs to be more thought put into how this needs to be done and to be truthful. I am sick to death and tired of doing their work for them
- See previous answer
- The PLC was appointed by Region/Township at behind closed doors meetings. Neither have explained what criteria they used or defined any necessary qualifications.
- Having already stage manager for behind closed door meeting with the PLC
- Having imposed Terms of Reference without allowing the PLC member time to study and assess them before voting on them at their first meeting.
- There are just too many issues/questions/comments to date the Region/Township and now even this PLC have chosen to ignore any meaningful consultation with the community
- Consult the Wainfleet Residences by having Public Meetings and discussions here at the Church.

- Make sure that financial analysis doesn't just look at Present Value figures but that it takes into account the time value of money. People don't understand discounting. i.e. 1000, 4 years from now is 3% savings  $PV = 1000[1 - (1.03)^4 / .03]$ . I get it, the "common clag" of our community probably won't
- We live outside of the "study area" but live south of the "Gord Harry Conservation trail". Does the project include ALL the "original study area"?
- Why is this option the only being looked at? There are many other viable alternatives which would be less costly that need to be seriously considered.
- Who are the developers who want this servicing? How many properties are owned by these speculators?
- Who is going to pay for all this?
- The project should be stopped
- People are not sick or dying from water
- Pipeline is a definite smoke screen for development
- Once again nature is under attack
- Humans are part of nature; nature is sick, we are sick
- Nobody can afford this unnecessary expense
- I am concerned that the decision has been made and that the community is being schmoozed into a costly, unnecessary and intrusive solution made without proper consideration to those whom it will have the greatest impact upon. Please start the process over again and let the residents decide if this is the best alternative.
- Perceived miscommunications on the downside and how the impacts of change has a positive return on lifestyle and sustainable development.

- Somehow make us believe that you are really interested in our reasons and suggestions so that we don't feel this is being forced on us!
- The feeling that I get from this whole process is that it is not designed to make a real impact. Only that it is there to allow the decision makers the ability to say that the general public had the opportunity to give their input.
- Holding tanks for cottagers would solve most of the problems. It is unrealistic to force these people to spend so much money for a few months uses. Seasonal people make up over 50% of the residences
- Until you understand who has poor or non-functioning waste systems, how can you move ahead with this plan? These systems very poor, nonfunctioning or no system should be addressed while this process is underway.
- Optional plans need to be considered for maximum flexibility for future growth.
- I have a concern that the capacity of Port Colborne system is not sufficient to expand for their own growth never mind adding Wainfleet waste.
- When the community is asked for input I think they have a right to also be given the direct results of that input. It breeds confidence that what we say just might matter...and I think that confidence does need to be built.
- I do not understand what criteria was used to select the PLC Committee and struggle to understand why people who applied have greater knowledge were passed over in favour of less qualified persons
- The community needs to be kept involved every step of the way. The parties doing the studies have to be decided on by both sides. These companies must be impartial
- Who is going to pay?
- Just those hooked on the system? Or all Wainfleet residents? Personally I think all should share the coast, we all use the lake.
- I have hired a civil litigator to deal with you people when the time is right, I also will be active in the Rate payers Association in stopping this project which is NOT needed!!! No fire hydrants???

- I believe the community has not been consulted. We have been told that this project is going to happen. Look at question #3 – the question assumes we are going to do this – What should be happening is a preliminary report first – with facts and costs (financial analysis) should be 1<sup>st</sup> – Why – This isn't a health issue otherwise we would be looking at this federally (through all the Great Lakes – 1000 household being placed on waters and sewers does not answer question of health/pollution on the Great Lakes – pure and simple, this is development issue only. We should told the truth – before anything gets “kicked off”
- Open Door Policy!
- The community has already been consulted and rejected the sewer/water project
- Financially – very expensive!!
- Big Pipe will go through Rock!
- Hidden agenda; made decision, now has to justify
- Need to seriously reconsider other options. Several “sewage plants” (mini-plants) similar to crippled children plant.
- Hardy Stevenson Assoc. – It says all property owners were contacted. We were not. Having a meeting in January, when over half the population is seasonal, does not give many property owners information
- A pumping station is shown adjacent to our lot. We would like to know how large the unit would be and where on Morgan's Point Road it would be located. Any info would be appreciated. Thank you.

##### **5. Do you have any additional comments?**

- 1) I was somewhat dissatisfied (not on your list)
- 2) being as I spent most of my time putting out the fires the PLC created by telling folks that this is a “done deal”. Not true as this issue still has to be voted on by the Regional council and they could just vote it down as being more than they are willing to spend for so few “benefiting residents”. I did like the huge map (is it possible to get a copy of that) I found that there were many mistakes on the information boards.

3) I would suggest that this group needs to be disbanded as they are not representing the lakeshore residents at all. Even though the region in its infinite wisdom has decided that alternatives are now off the table they are fooling themselves if they think they are going to find the funding for this project and I will fight them at every step even if I have to take this to a supreme court. This PLC committee should have included one of my board members as a courtesy because we are the group that this fighting this project and as such we should be able to voice this concern in this type of forum, we also need to keep our membership informed as to what the Region is doing as they do not have a good track record of keeping us informed and I for one am getting sick and tired of doing their job for them in this respect.

4) I found out about the meet and greet from one of the committee members. By the way they did a horrible job of getting the news out on this one especially to the US residents, it takes a minimum of 10 days for mail to get from Canada to NY state., I was told in an e-mail by Ms. Tanner that the seasonal residents would be informed they were not, they need to take more consideration of these folks as they make up about 60% of the population of home/cottage owners along the servicing route. I am sure that the Minister will be more than interested to know that they are not following through with transparent public input when a large portion of the lakeshore continues to be ignored.

My question to you Ms. Leppard is where did you get these questions from for the questionnaire? Did the Region feed them to you or did your consulting company actually come up with them?

- Just a simple question: There have been several reports stating that the City of Port Colborne has amongst the worse municipal water/wastewater systems in the Niagara Region. Port Colborne has additionally reported several times that it does not have the infrastructure capacity to support future development within its own boundaries.  
How can it make any rational sense to even consider extending from such municipal infrastructures?  
“...neglected for decades...infrastructures that should not support any extensions....” I paraphrased a quote from the province's expert water panel, convened after Walkerton.
- The water and sewer is the right thing to do provided that cost of installing is comparable to other jurisdictions +- in Ontario
- PLC should contact other jurisdictions that had similar concerns to learn from their experience in how they resolved the issues.
- PLC should investigate newer technologies that could be implemented that will cut cost.

- Have been interested in the consultants for the Region stating that the Region has a policy which states no further treatment facilities will be condoned.
  - What public works report to the Region contained this recommendation
  - When did Regional Public Works adopt the report and recommendation
  - When did regional council adopt the Public Works recommendation
- This eliminates alternatives for servicing. How extensive has the testing for rock which will need to be excavated
- What is the cost to the individual homeowner
- This is all about money for the nay-sayers. Whatever arguments have evolved, the base argument from the beginning is money. Money needs to be the focal issue being dealt with. Make this project affordable for everyone
- Give constituents real costs associated with any change. Real cost will in return give opinions and ideas without emotion.
- A lot of property owners won't be able to afford this, and will have to sell!!! This impact will be horrendous!
- Don't know this project can be afforded – there is no money available from Federal/Provincial Governments. Given the current economic/financial climate.
- People need to understand the timelines. They need to know the range of time for the planning and design and the range of potential construction of the plan
- Holding tanks should be allowed for poor, non-functioning and nonexistent systems as a stop gap!
- Resumes or why these committee members were specifically chosen would help the resident population believe in the unbiased position of the committee. I think a candid question and answer at their position and knowledge would have been helpful
- This entire “Meet and Greet” is a farce and the Region should be ashamed of their manipulations
- I think the streams need to be looked at especially after heavy rain fall periods. I have seen for myself the runoff from the “Daily Ditch” at Side Rd 26 after Aug 9<sup>th</sup>/08 rainfall. It turned the Lake brown, from the chicken manure that was running in.

- To correct this problem, farmers must plow or disc under this manure after spreading it. This must be done before the rain. This will only minimize the pollution.
- The Region isn't giving the tax payers an option; they're just pushing it down our throats!
- Who would be responsible for sewage backup?
- Committee refused funding for this project because there is not enough population to support such expenditure. Also the funding was refused because and I quote "This Wainfleet area is no worse than any other rural area in the province/country."
- As long as our pollution plants dump raw sewage into our rivers and streams we will always have a polluted lake.
- Ground water has always been polluted and will always be contaminated. How will the new quarry affect the water table?
- I have submitted a series of questions which I would like answered and posted to the website and distributed to all lakeshore owners who are impacted
- Why is Haldimand water okay?
- We are in favour of this project. My septic system is new (2007) I will forgo this cost to have sewer and water and pay my share. Having lived in rural areas all my life, there are costs and limitations to septic solutions. This waterfront is too densely populated to have a septic solution and a more dense solution should be part of secondary plan to allow more people to enjoy lakefront living. Apartments, condos, and alike should be approved to ensure this use. The lakefront is a natural asset to the community and all should have a right to use it. Limiting its use is selfish and troublesome and creates real problems. We are only caretakers of these assets and must pass on viable and useable natural assets to all of the generation to come. Decisions made on this project will hardly affect today's residents in relation to the price society will pay in the 100 yrs to come.

- I still find that information is general and questions that have been asked several times are not answered.  
 E.g. What exactly is considered a reasonable cost to the property owner?  
 For less than \$ 2,000 per homes, each property could have a UV to kill bacteria and RO to remove anything else  
 What about the health risks of adding extra chlorine, which is necessitated by a low volume travelling a long distance?  
 NB. Re: Beach closings  
 Wainfleet has a lower % of beach closings than Fort Erie, where a sewer system was installed to prevent these problems.
- I find it interesting that there will be studies on the flowers and the trees, the birds and the bees, the fishes and the rocks and the streams, the aboriginal people who, as far as I know, have no claims in Wainfleet, and even the dead, but no study of those who live in the area to be serviced.
- The PLC Committee apparently gets the expert opinions of those non-elected bureaucrats whose jobs will be affected by these pipelines, but no input from independent professionals.
- The guesstimate costs bounce around between \$73 and \$83 million, and at \$73 million \$39 million would be paid for by Wainfleet. Others in the construction industry say the cost will probably exceed \$150 million. At \$73 million, with \$39 million spread over 1,300 homes, the cost is \$27,857 per home. If it is spread equally over the whole township of maybe 2,000 homes, the cost is \$19,500 per home. Add to this the hookup cost of \$5-10,000 per home.
- Enforcing the existing laws would cost the township very little and produce the same or better results. It would mean dealing with some communal issues and possible expropriations.
- I am told that from the air, the overflow sewage pollution in the Grand River is visible all the way up the river and no mention is made of what Buffalo, Erie, Cleveland, Detroit, Windsor, Dunnville and all the other communities on Lake Erie, contribute to the problem.
- It is conceivable that even with pipelines in place, absolutely no impact would be made on Lake Erie water.
- There are ongoing complaints that the Niagara Health unit is not enforcing the rules. One would guess that the Region has told it not to in order to enhance its case for pipelines. The Health unit should be forced to do its job.

**Thank you for attending.  
Your feedback is very important. Please tell us what you thought.**

**1. Overall, were you satisfied with the Meet and Greet?**

Satisfaction Level	Very Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Very Dissatisfied
Number of checkmarks	2	9	12	3	6

- I expected no more

**2. What did you like or find most useful about this Meet and Greet?**

- Talking to Committee Members. One member – I think although we spoke only briefly, seemed to talk down to me. Everyone else was very nice.
- It was nice to actually meet member of the PLC at last. Four behind closed doors meetings later. I asked a few of my PLC representatives which one was actually representing my personal interest and received no reply. Public Liaison Committee???
- Please!!!
- Listening to and sharing opinions with other Wainfleet Residences
- Being able to talk to Committee members
- Lack of financials
- Conceptual technical proposal

- The persons I spoke with didn't seem to know exactly what was involved but were very willing to listen to our concerns. I hope the region informs them more on what exactly is going onto so they are better informed
- Nothing. This was a smoke screen to make things look good. Money is being spent needlessly.
- A waste of money – taxpayer's money. Stop studies and allow people to fix their own problem.
- Written answers to frequently asked questions were helpful although I disagree with many of the assumptions and assertions on the answers
- Different opinions
- It was okay, but better to meet and dialogue with the elected officials who are pushing/studying this.
- Nothing
- Talking to neighbours
- Nothing
- The Question/Answer sheets in the handout
- To be able to talk to people on the committee one-on-one
- Informative
- Very little
- The members of the committee were helpful as they could be
- Chance to talk and get a sense of where things are at this time

- To discover how wrong this project is
- OK
- The meeting was up to us! Where was the greet?
- To voice my thoughts
- More information than we had before
- At least some of the committee are interested in the views of those in the servicing area

### **3. What suggestions would you like to make?**

- I would like to know why we would be charged anymore than any other person in the Region for hook-up and household use.
  - What about the Lakewood Camp building on the camp's existing septic beds. What about the pharmaceuticals that have been put in these systems over the years. There is a problem right now past Toronto where a housing development was built on a 100 yr old orchard and the ground is contaminated with arsenic from the apple orchard. What about agricultural property on the lakeshore? If churches and cemeteries are exempt, what about farm land?
  - Every single homeowner has their own unique situation; this is why I think things should be kept simple with one fee for everyone.
  - We need to know more about St. Davids and the systems they have.
  - Is more burden put on homeowner to maintain equipment?
  - When communities have a loss of a family or school mates, they receive counseling. I think you should provide counseling for us, due to the stress and anxiety we have been put through
- That the Region/Township go back to the drawing board regarding their PLC. As presently constitutes, it has offered no representation to a single lakeshore resident who opposes this project.
- I sincerely hope this Committee listens to the concerns of the Wainfleet residents on all issues and not fall victim to the desires of those who's only "true" concern is the "development" of this lovely rural area.

- Just keep us informed
- Make this project affordable and avoid present value figures
- We would like the committee to get a percentage of people for and against proposal. Also we would like to know exactly the percentage of wells and water systems that failed tests (or count of systems that failed)
- Cancel this whole thing
- That this be stopped
- Think outside the box a little bit! A central solution (i.e. big pipe) is NOT the only solution. It is not the best solution for the residents
- Enforce existing regulations. Test and monitor and report individual problem properties
- Make this approval process truly a democratic solution that respects the rights and obligations of individual property owners. Most of us would not want this system in place even if it was free!
- More regional Niagara communication for input – involve all of Niagara, not just Lakeshore communities
- A start time with an introductory speaker would have been helpful for me. As a newcomer to this issue, it would have been an easier way to catch up on the project
- Make sure people understand the process
- See comments on question #5. I give all of the committee members kudos! They are willing to listen, and this is not an easy group to listen to.
- Stop the project PLEASE!

- I had hoped to hear someone speak of the plan. I assume there isn't one yet.
- Nix the project!
- Get down to the bottom line (financial)
- Use engineering that know and understand the area
- Any division of cost should be divided by at least 12,000 lots. These extra lots pay for the system as they are sold.
- Stop being wishy washy and get to the bottom line soon (i.e. Going ahead or not)
- Cancel the project completely
- I want a public forum with regional officers telling us with concrete evidence – why when funding has been turned down three times this is still being considered. It is a bigger issue than Wainfleet and the Region
- We should be invited to meetings by Region and not only concerned residents
- More alternatives
- Existing solution is wrong
- Where are the fire hydrants?
- This appointed, handpicked committee does not represent me. We already have an elected committee
- Use local facilitator, LURA is from Toronto (or Hamilton?) Need a facilitator locally (or Region/Township) Save money.
- Process is too slow

- Make up your mind where we are going so we can plan – one way or the other (We are not getting any younger)
- We would like more factual information
- They should have a formal presentation where their opinions based on what they know are expressed and then be open to questions and opinions from the floor, so all attending know the issues and concerns being dealt with. Then have their one on ones.

#### 4. How did you find out about the Meet and Greet?

Method	Newspaper Ad	Mayor Henderson's Newsletter	Website	Neighbour/Friend	Other
Number of checkmarks	13	4	1	6	17

#### Other:

Ratepayers Association (13)

Article (1)

Flyer (2)

Local Mail/Out (1)

Drove by – Saw the sign (1)

## **APPENDIX B- Detailed Map Feedback**